


INTRODUCTION TO onIT

Onboarding New Imagit Teams

Working with Imagit

A vertical image on the left side of the page showing a modern building with a glass facade, reflected in a pool of water. The reflection is clear and detailed, showing the building's structure and windows.

Hello! Welcome to onIT! Onboarding New Imagit Teams (onIT) is our internal process for finding, vetting, and ultimately recruiting skilled engineers and technicians to come aboard with us. By understanding onIT, you will know what it means and what it takes to be an Imagit engineer. In the ever changing, constantly dynamic world of information technology we pride ourselves in providing excellence in service and maintaining successful relationships with our clients as well as engineers.

We're constantly onIT, are you?

About Us

Imagit Solutions is an IT network engineering firm specializing in large multi-site projects and on-going support. Our expansive engineering team is carefully vetted and trained to meet every IT need. Imagit's adherence to best practices and dedication to quality yields a high rate of success, client satisfaction, and repeat business. Imagit provides customized and flexible services to ensure efficiency, scalability, and reliability for years to come. When it comes to IT, the Imagit difference is clear.

A blue-tinted photograph showing the silhouettes of several business professionals in a modern office setting, standing and talking near a large window with a city skyline view.

Joining the Team

Imagit is a multinational company, with 400 engineers in North America and hundreds more across 45 countries. In every market our goal is the same, to provide superior IT services by superior engineers. To accomplish this, we focus on our people. Imagit engineers are chosen for their expertise as well as personality and fit. Our engineers are thoroughly vetted to ensure they are the best of the best and ready to deliver Imagit quality to our valued partners and clients.

When you're onIT, you become an integral part of the Imagit team and the face of the company. Are you ready to take your expertise to the next level? We can help with that. At Imagit we know that we are only as strong as our people. Our atmosphere will help you thrive and take your career to new heights.

An Imagit Engineer Values

- ▶ Respect – building relationships that motivate
- ▶ Innovation – bold ideas that transform
- ▶ Teamwork – shared strengths that empower
- ▶ Growth – forward thinking that inspires
- ▶ Attitude – a mindset of motivation
- ▶ Can Do – flexibility to reach goals

Our Standards

We have a nationwide presence both in terms of our coverage in key markets as well as being relied upon by Fortune 500 companies. Performing high level work daily, we send only the best engineers to resolve complex problems. We set the bar high so that when IT needs must be met only one company comes to mind for resolution – Imagit Solutions. Our engineers come in at the ground level and hit the floor running. Projects imagined, solutions delivered is one of our mottos and we hold ourselves accountable to it.

Our Program



The onIT Program is customized for each individual, however some key components are:

Stage One – Internal Checks

- Contact information
- Known coverage areas
- Pricing and billing information
- Credit check
- Background check
- Insurance paperwork
- Transport checks
- References
- Resume
- Systems knowledge

Stage Two – Onboarding Tasks

- Uniform
- ID badge and lanyard
- Toolkit check
- Health & safety
- Buddy day
- Completed contract
- Photograph
- Induction to FSM & PM management
- Professionalism & conduct discussion
- Standards checklist – look & feel of an engineer on site
- Specific stipulations: standard hours, EM/AH hours, travel requirements
- Test to vet on general capabilities & IT competencies/knowledge – Imagit standard
- Imagit Training: AutoTask, Skills Database, Video tutorials

Being onIT



What You'll Do

Imagit engineers are upheld to our standards and bring confidence, clarity, and excellent problem-solving skills to any site they find themselves at. Communication is key – from the initial dispatch stage to full resolution. Once dispatch informs you of an available job a ticket will be created in our internal system that you'll have access to. Tickets have the usual information such as what the job entails, address of location, and any other pertinent details about the work to complete. Once onsite you'll perform the scope of work and appropriately inform dispatch as well as the client what was done and how the issue was resolved. You will also put this same information into the ticket amongst other things and it will ultimately serve as your invoice to us.

What You'll Get

Hands on and hats off to you experiences working in high tech environments with high tech people. We make it easy for you to pursue your passion. Opportunities to work alongside other experts in the field on unique, interesting, and challenging projects.

Next Steps

Are you ready to implement your skillset at the next level? We can help with that. Learn more by visiting Imagit.com/onIT and filling out our form.